



Perrott Hill SCHOOL

Frequently Asked Questions

1. What is the minimum number of sessions I can book?

To ensure consistency for the children, we require a minimum commitment of:

All year round: 3 full days per week.

Term time only: 4 full days per week.

All bookings must have the same scheduled sessions each week.

2. If I want to change my sessions, how much notice do I need to give?

To manage our staffing ratios effectively, we ask for as much notice as possible and a minimum of

All year round: Two months' notice.

Term time only: One full term's notice.

3. What is included in the fees?

During term time, our fees include all daily meals (a hot cooked lunch plus morning and afternoon snacks) and specialist co-curricular lessons (Art, French, ICT, Music, P.E., and Forest School).

4. Can I collect my child earlier than 4pm?

Yes, you are welcome to collect your child earlier providing you have gained prior approval from the Nursery Manager. However, please note that the daily or afternoon rates remain the same regardless of an earlier collection time.

5. How do sign up for afterschool care and additional activities?

At the start of each term we send you a list of optional after school activities – some of which incur an additional charge.

You can also opt for after-school care. Until 17:15, this costs £6 per day and up until 17:45 the cost is £9 per day.

Ideally, we need advance notice of additional hours, but we will also try to accommodate any last minute requests.

6. How often will I be invoiced?

All year round (48 Weeks): Invoiced monthly

Term time only: Invoiced termly

7. Will I still need to pay if my child is sick or away on holiday?

Yes, to maintain our high staffing levels and operational costs, we are unable to offer refunds or credits for sessions missed due to illness or family holidays.

8. If I am term-time only, can I book extra days during the holidays?

Subject to availability, term-time families may book additional holiday cover. These places are allocated on a first-come, first-served basis and will be charged at our standard daily rate. Please contact the Nursery Manager to discuss availability.

9. How do I register my child and secure a place?

The first step is to visit us, meet the team, and see our facilities.

Your child would then be invited to attend a Taster Day.

If a space is available, we will send you an offer letter and admission forms. To secure the place you would need to pay the £120 registration fee.

If your child wishes to move into Reception at Perrott Hill from Nursery, we ask you to pay a deposit. When your child leaves the school, we refund this - minus any outstanding balances.

10. Holiday dates

Our nursery is open 48 weeks a year. We close for two weeks at Christmas, and for two weeks in August.

Dates of closure: 21 December 2026 – 4 January 2027 and 16 – 30 August 2027.

We also close on bank holidays.

If you have any further queries, please contact our Admissions Registrar at **admissions@perrotthill.com** or **01460 72051**. We look forward to hearing from you.